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## Personal Information

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Nationality	Greek
Birth Date	January 7th, 1980
Sex	Male
Marital Status	Married (father of Orpheus, Maximus, and Myrtle)

<b>Military Obligations</b>	Fulfilled (Hellenic Air Force – Air traffic controller assistant)
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## Education

<b>Dates</b>	October 2005 – September 2009
<b>Title of qualification awarded</b>	PhD
<b>Affiliation</b>	Technical University of Crete - Université Paris Dauphine (cotutelle)
<b>Subject</b>	Thesis Title : “An agent- based Workflow Management System for Marketing Decision Support” The doctoral thesis was funded by the PENED 2003 program of GSRT (Hellenic Ministry of Development).

<b>Dates</b>	October 2002 – September 2005
<b>Title of qualification awarded</b>	Master Degree, “Management Engineering”
<b>Affiliation</b>	Technical University of Crete
<b>Subject</b>	Thesis Title : “Design and Development of an Agent Based Information System for organizations’ strategic resource allocation” Grade: 8.71/10 (First in Class)

<b>Dates</b>	October 1997 – October 2002
<b>Title of qualification awarded</b>	Diploma of Engineering , Department of Production Engineering & Management
<b>Affiliation</b>	Technical University of Crete
<b>Subject</b>	Grade: 7.83/10 Dissertation Title: “Design and Analysis of a Decision Support System based on multi-agent technology for the task allocation problem”.

<b>Academic Positions</b>	<b>Professor</b> - Accounting and Finance Department - Business School – International Hellenic University, Kavala, Greece (Since October 2021)
	<b>Associate Professor</b> - Accounting and Finance Department - Business School – International Hellenic University, (former Eastern Macedonia and Thrace Institute of Technology), Kavala, Greece (Since March 2016)
	<b>Assistant Professor</b> – Accounting and Finance Department - Business School – Eastern Macedonia and Thrace Institute of Technology (former TEI of Kavala), Kavala, Greece (Since March 2011)
	<b>Invited Professor</b> – LAMSADE / CNRS, Université Paris Dauphine, Paris, France (2014-2022)
	<b>Dissertation Advisor</b> - University of Liverpool, Laureate Online Education (October 2015 – May 2019)
	<b>Adjunct Professor</b> – Hellenic Open University - Business Administration Cycle, Greece (2017-2022)

## R& D Projects – Work experience

<b>[EXP19]</b>	<b>Dates</b>	May 2021 – September 2021
	<b>Occupation or position held</b>	Scientific Coordinator (PI)

	Main activities and responsibilities	Requirements of Information Systems for the project "Mobile application to support controlling procedures in the agrifood sector"
	Employer	ADVITY Ltd – as a proxy for Information Society S.A.
	Dates	December 2018 – November 2021
	Occupation or position held	Experienced Researcher
[EXP18]	Main activities and responsibilities	Cyber Physical System for Pedagogical Rehabilitation in Special Education (CybSPEED)
	Employer	Horizon 2020, H2020-MSCA-RISE-2017 (Marie Skłodowska-Curie RISE) grant 777720
	Dates	September 2013 – September 2017
	Occupation or position held	Faculty member (Assistant Professor)
[EXP17]	Main activities and responsibilities	Expert Judgment Network: Bridging the Gap Between Scientific Uncertainty and Evidence-Based Decision Making Management Committee Substitute
	Employer	ISCH COST Action IS1304
	Dates	August 2012 – February 2015
	Occupation or position held	Faculty member (Assistant Professor)
[EXP16]	Main activities and responsibilities	Methodological Approaches For Studying Robustness In Multiple Criteria Decision-Making Projects
	Employer	University of Piraeus (GRST – THALES PROGRAM)
	Dates	June 2012 – November 2012
	Occupation or position held	Faculty member (Assistant Professor)
[EXP15]	Main activities and responsibilities	Strategy Roadmap for upgrading the administrative processes of Kavala Institute of Technology
	Employer	Kavala Institute of Technology
	Dates	September 2010 – April 2011
	Occupation or position held	Research Associate
[EXP14]	Main activities and responsibilities	Innovation Centre of Crete – Emphasizing the Management of Natural Resources. Personal deliverables: <ul style="list-style-type: none"> <li>• Organizational Structure &amp; Internal Regulations report</li> <li>• Modeling of business processes and liaison services</li> <li>• Dissemination activities</li> <li>• Viability assurance measures</li> <li>• Requirements analysis for the project feasibility study</li> </ul>
	Employer	Technical University of Crete (EEA GRANTS)
	Dates	October 2009 – September 2010
	Occupation or position held	Liaison Office - Executive Manager
[EXP13]	Main activities and responsibilities	Stimulating and supporting the blending of academic research and market needs.
	Employer	Technical University of Crete

[EXP12]	Dates	November 2008 – October 2010
	Occupation or position held	Research Associate
	Main activities and responsibilities	Research on an intelligent collaborative information system for marketing processes.
	Employer	Technical University of Crete
[EXP11]	Dates	January 2008 – June 2009
	Occupation or position held	Research Associate
	Main activities and responsibilities	Research on intelligent and personalized multimedia data mining.
	Employer	Technical University of Crete
[EXP10]	Dates	December 2006 – March 2009
	Occupation or position held	Research Associate
	Main activities and responsibilities	Feasibility Study of the application of the common olives extraction method for local olive oil cooperatives.
	Employer	Technical University of Crete (MARKET FUNDING)
[EXP9]	Dates	October 2008 – February 2009
	Occupation or position held	Research Associate
	Main activities and responsibilities	Market research for tourism in Crete.
	Employer	Technical University of Crete (MARKET FUNDING)
[EXP8]	Dates	October 2006 – September 2008
	Occupation or position held	Research Associate
	Main activities and responsibilities	Joining the “LEONARDO/ FORMACIÓN-ANIMACIÓN-ENTREPRENEURSHIP PARA EL MEDIO RURAL” (n° 2006 ES/06/B/F/PP-149436) project Study of agrotouristic business management in the Greek context.
	Employer	Technical University of Crete (EC – LLP)
[EXP7]	Dates	March 2007 – October 2007
	Occupation or position held	Research Associate
	Main activities and responsibilities	Joining the “(KP-26) Human resources adaptation through an integrated change management approach exploiting intelligent business information systems” project <ul style="list-style-type: none"> <li>• Specifications of a teleworking support system, focusing on the special needs of the bank sector</li> <li>• Development of a teleworking model for the bank sector</li> <li>• Design, implementation and pivotal deployment of an integrated information system.</li> </ul>
	Employer	Technical University of Crete (GSRT – Regional Programmes)
[EXP6]	Dates	October 2005 – December 2007
	Occupation or position held	Workgroup coordinator

	Main activities and responsibilities	Coordinator of the transnational working group “Management methods of social enterprises”
	Employer	Development Partnership «Cretan Social – Economical Partnership» (EQUAL)
[EXP5]	Dates	February 2006 – May 2006
	Occupation or position held	Research Associate
	Main activities and responsibilities	Specifications of the digital content for an e-learning platform.
	Employer	Next Step Ltd
	Dates	January 2007 – March 2007 September 2003 – June 2005
[EXP4]	Occupation or position held	Research Associate
	Main activities and responsibilities	Joining the “Support of the reformation of common courses using Information Technology and E-learning tools” project. Personal deliverables : <ul style="list-style-type: none"> <li>• Evaluation of the existing situation, performance measurement and comparative study of educational techniques.</li> <li>• E-learning software tools, Educational web portals and project’s web site.</li> <li>• Design and implement an information system for the management of theses.</li> </ul>
	Employer	Technical University of Crete (EPEAEK II – national ministry of Education)
	Dates	June 2004- November 2005
	Occupation or position held	Research Associate
[EXP3]	Main activities and responsibilities	Joining the project “Q-LABEL : Qualifying Labour For Enlargement” (PHARE 2003). Personal Deliverables: <ul style="list-style-type: none"> <li>• Study the existing situation of employment for the region of Crete. Identifying the special characteristics of the unemployed and of the SMEs.</li> <li>• Clustering unemployed and market needs. Gap analysis.</li> <li>• Composing and digitizing content for the seminar course “Decision making in technological environments” in order to fit the project’s e-learning platform.</li> <li>• Organizing and supervising the seminars: Composing the curriculum, assembling the educational material, installing the e-learning platform.</li> <li>• Administrative support – Managing sub-actions of the project.</li> <li>• Coordinating the project’s evaluators.</li> </ul>
	Employer	Technical University of Crete (EU – PHARE)
	Dates	February 2005 - May 2005
	Occupation or position held	Survey coordinator
[EXP2]	Main activities and responsibilities	<ul style="list-style-type: none"> <li>• Field survey for the assessment of market needs in the region of Crete</li> <li>• Coordinating the researchers.</li> <li>• Assembling the results</li> </ul>
	Employer	ATHENS NETWORK OF COLLABORATING EXPERTS NCO
	Dates	October 2002 - December 2004
[EXP1]	Occupation or position held	Research Associate

Main activities and responsibilities	Joining the transnational action “ SEED” of the project “Open ways for the development of social economy” (EQUAL project)
Employer	Development Partnership “Active Citizens” (EQUAL)

## Teaching Experience

### Experience in Higher Education Institutes

Undergraduate	2021-2022 (208 hours + 10 course-months distance-based)	Management (39 hours), Business Decisions and Operations Management (52 hours), Research methods (91 hours) (International Hellenic University – Department of Accounting and Finance) Management in the Public Sector (26 hours) (International Hellenic University – Department of Management Science and Technology) Administration of Businesses and Organizations (10 months distance-based) (Hellenic Open University)
	2020-2021 (208 hours + 10 course-months distance-based)	Management (39 hours), Business Decisions and Operations Management (52 hours), Research methods (91 hours) (International Hellenic University – Department of Accounting and Finance) Management in the Public Sector (26 hours) (International Hellenic University – Department of Management Science and Technology) Administration of Businesses and Organizations (10 months distance-based) (Hellenic Open University)
	2019 -2020 (208 hours)	Management (26 hours), Business Decisions and Operations Management (78 hours), Research methods (78 hours) (International Hellenic University – Department of Accounting and Finance) Management in the Public Sector (26 hours) (International Hellenic University – Department of Management Science and Technology)
	2018-2019 (260 hours + 10 course-months distance-based)	Management (78 hours), Business Decisions and Operations Management (78 hours), Research methods (78 hours) (TEI of Eastern Macedonia and Thrace – Department of Accounting and Finance) Management in the Public Sector (26 hours) (TEI of Eastern Macedonia and Thrace – Department of Business Administration) Administration of Businesses and Organizations (10 months distance-based) (Hellenic Open University)
	2017-2018 (377 hours + 10 course-months distance-based)	Management (117 hours), Business Decisions and Operations Management (78 hours), Research methods (78 hours), Marketing (78 hours) (TEI of Eastern Macedonia and Thrace – Department of Accounting and Finance) Management in the Public Sector (26 hours) (TEI of Eastern Macedonia and Thrace – Department of Business Administration) Introduction to Business Administration (10 months distance-based) (Hellenic Open University)
	2016-2017 (325 hours)	Management (117 hours), Business Decisions and Operations Management (78 hours), Research methods (26 hours), Marketing (52 hours), Management Information Systems (26 hours) (TEI of Eastern Macedonia and Thrace – Department of Accounting and Finance) Management in the Public Sector (26 hours) (TEI of Eastern Macedonia and Thrace – Department of Business Administration)
	2015-2016 (377 hours)	Management (117 hours), Business Decisions and Operations Management (78 hours), Business Planning (78 hours), Research methods (26 hours), Marketing (52 hours) (TEI of Eastern Macedonia and Thrace – Department of Accounting and Finance) Management in the Public Sector (26 hours) (TEI of Eastern Macedonia and Thrace – Department of Business Administration)

	2014-2015 (377 hours)	Management (117 hours), Business Decisions and Operations Management (78 hours), Business Planning (78 hours), Research methods (26 hours), Marketing (52 hours) (TEI of Eastern Macedonia and Thrace – Department of Accounting and Finance) Management in the Public Sector (26 hours) (TEI of Eastern Macedonia and Thrace – Department of Business Administration)
	2013-2014 (364 hours)	Management (104 hours), Business Decisions and Operations Management (78 hours), Management Information Systems (26 hours), Business Planning (78 hours), Research methods (26 hours), Marketing (52 hours) (TEI of Eastern Macedonia and Thrace <b>(formerly TEI of Kavala)</b> – Department of Accounting and Finance)
	2012-2013 (364 hours)	Management (156 hours), Management Information Systems (26 hours), Business Planning (130 hours), Research methods (26 hours), Marketing (26 hours) (TEI of Kavala – Department of Accounting)
	2011-2012 (390 hours)	Management (338 hours), Marketing (52 hours) (TEI of Kavala – Department of Accounting)
	2010-2011 (351 hours)	Management (182 hours), Management Information Systems (52 hours), , Marketing (52 hours), Business Planning (39 hours), Entrepreneurship (26 hours) (TEI of Kavala– Department of Accounting, Department of Information Management)
	2009-2010 (65 hours)	Decision Support Systems (39 hours), SMEs and Innovation (26 hours) (Technical University of Crete – Department of Production Engineering and Management)
Before PhD (Teaching assistant)	2008-2009	Decision Support Systems, E-business (Technical University of Crete – Department of Production Engineering and Management)
	2006-2007	Decision Support Systems (Technical University of Crete – Department of Production Engineering and Management)
	2005-2006	Decision Support Systems (Technical University of Crete – Department of Production Engineering and Management)
	2004-2005	Decision Support Systems (Technical University of Crete – Department of Production Engineering and Management)
	2003-2004	Decision Support Systems (Technical University of Crete – Department of Production Engineering and Management)
Postgraduate	2021-2022	Data Science for Peace Studies (18 hours) (MSc in Peace Studies, track <i>Mention Affaires internationales et développement</i> , Université Paris Dauphine) Accounting Information Systems (6 hours) (Msc in Accounting, Audit and International Transactions, International Hellenic University) Statistical Research Methods (6 hours) (Msc in Accounting, Audit and International Transactions, International Hellenic University) Law and Management of Public Organizations (12 hours) (Msc in Economics and Business Law, International Hellenic University) Project Management (15 hours) (MSc in Oil & Gas Technology, International Hellenic University) Business Analytics (26 hours) (M. Phil in International and European Economics, International Hellenic University) Business Process Analytics (24 hours) (Université Paris Dauphine)

2020-2021	<p>Data Science for Peace Studies (18 hours) (MSc in Peace Studies, track <i>Mention Affaires internationales et développement</i>, Université Paris Dauphine)</p> <p>Accounting Information Systems (6 hours) (Msc in Accounting, Audit and International Transactions, International Hellenic University)</p> <p>Statistical Research Methods (6 hours) (Msc in Accounting, Audit and International Transactions, International Hellenic University)</p> <p>Law and Management of Public Organizations (12 hours) (Msc in Economics and Business Law, International Hellenic University)</p> <p>Project Management (15 hours) (MSc in Oil &amp; Gas Technology, International Hellenic University)</p> <p>Business Analytics (26 hours) (M. Phil in International and European Economics, International Hellenic University)</p> <p>Data Science and Analytics (30 hours) (M. Phil in Advanced Technologies in Informatics and Computers, International Hellenic University)</p>
2019 - 2020	<p>Data Science for Peace Studies (18 hours) (MSc in Peace Studies, track <i>Mention Affaires internationales et développement</i>, Université Paris Dauphine)</p> <p>Business Process Intelligence (3 hours) (MSc in Applied Informatics, University of Macedonia)</p> <p>Accounting Information Systems (6 hours) (Msc in Accounting, Audit and International Transactions, International Hellenic University)</p> <p>Statistical Research Methods (6 hours) (Msc in Accounting, Audit and International Transactions, International Hellenic University)</p> <p>Law and Management of Public Organizations (12 hours) (Msc in Economics and Business Law, International Hellenic University)</p> <p>Project Management (35 hours) (MSc in Oil &amp; Gas Technology, International Hellenic University)</p> <p>Data Science and Analytics (30 hours) (M. Phil in Advanced Technologies in Informatics and Computers, International Hellenic University)</p>
2018-2019	<p>Business Process Intelligence (3 hours) (MSc in Applied Informatics, University of Macedonia)</p> <p>Accounting Information Systems (6 hours) (Msc in Accounting, Audit and International Transactions, TEI of Eastern Macedonia and Thrace)</p> <p>Statistical Research Methods (6 hours) (Msc in Accounting, Audit and International Transactions, TEI of Eastern Macedonia and Thrace)</p> <p>Law and Management of Public Organizations (12 hours) (Msc in Economics and Business Law, TEI of Eastern Macedonia and Thrace)</p> <p>Project Management (15 hours) (MSc in Oil &amp; Gas Technology, TEI of Eastern Macedonia and Thrace)</p> <p>Business Analytics (26 hours) (M. Phil in International and European Economics, TEI of Eastern Macedonia and Thrace)</p> <p>Data Science and Analytics (30 hours) (M. Phil in Advanced Technologies in Informatics and Computers, TEI of Eastern Macedonia and Thrace)</p>
2017-2018	<p>Business Process Intelligence (3 hours) (MSc in Applied Informatics, University of Macedonia)</p> <p>Accounting Information Systems (6 hours) (Msc in Accounting, Audit and International Transactions, TEI of Eastern Macedonia and Thrace)</p> <p>Statistical Research Methods (6 hours) (Msc in Accounting, Audit and International Transactions, TEI of Eastern Macedonia and Thrace)</p> <p>Law and Management of Public Organizations (12 hours) (Msc in Economics and Business Law, TEI of Eastern Macedonia and Thrace)</p> <p>Business Analytics (26 hours) (M. Phil in International and European Economics, TEI of Eastern Macedonia and Thrace)</p>

2016-2017	<p>Business Process Management (Gestion des processus métier) (24 hours) Master MIDO - Parcours MIAGE - Université Paris Dauphine</p> <p>Operations Management – Project Management (23 hours) (MSc in Oil &amp; Gas Technology, TEI of Eastern Macedonia and Thrace)</p> <p>Management in the Public Sector (30 hours) (MBA, TEI of Eastern Macedonia and Thrace (formerly TEI of Kavala))</p> <p>Accounting Information Systems (6 hours) (Msc in Accounting, Audit and International Transactions, TEI of Eastern Macedonia and Thrace)</p> <p>Law and Management of Public Organizations (12 hours) Msc in Economics and Business Law, TEI of Eastern Macedonia and Thrace)</p> <p>Business Analytics (26 hours) (M. Phil in International and European Economics, TEI of Eastern Macedonia and Thrace)</p>
2015-2016	<p>Business Process Management (Gestion des processus métier) Master MIDO - Parcours MIAGE - Université Paris Dauphine</p> <p>Operations Management – Project Management (34 hours) (MSc in Oil &amp; Gas Technology, TEI of Eastern Macedonia and Thrace)</p> <p>Management Information Systems (6 hours) (MBA, TEI of Serres)</p> <p>Accounting Information Systems (6 hours) (Msc in Accounting, Audit and International Transactions, TEI of Eastern Macedonia and Thrace)</p> <p>Introduction to Process Mining (3 hours) (Master MIDO, Option ISI “Informatics : Intelligent Systems” – Université Paris Dauphine)</p>
2014-2015	<p>Business Process Management (Gestion des processus métier) (24 hours) Master MIDO - Parcours MIAGE - Université Paris Dauphine</p> <p>Operations Management- Project Management (30 hours) (MSc in Oil &amp; Gas Technology, TEI of Eastern Macedonia and Thrace)</p> <p>Information Systems and Decision Making (15 hours) (MBA, TEI of Eastern Macedonia and Thrace)</p> <p>Management Information Systems (6 hours) (MBA, TEI of Serres)</p> <p>Statistical Methods for Research (3 hours) Msc in Accounting, Audit and International Transactions, TEI of Eastern Macedonia and Thrace)</p> <p>Accounting Information Systems (6 hours) (Msc in Accounting, Audit and International Transactions, TEI of Eastern Macedonia and Thrace)</p> <p>Introduction to Process Mining (3 hours) (Master MIDO (Mathématiques, Informatique, Décision, Organisation), Option ISI “Informatics : Intelligent Systems” – Université Paris Dauphine)</p>
2013-2014	<p>Operations Management – Project Management (30 hours) (MSc in Oil &amp; Gas Technology, TEI of Eastern Macedonia and Thrace (<b>formerly TEI of Kavala</b>))</p> <p>Information Systems and Decision Making (15 hours) (MBA, TEI of Eastern Macedonia and Thrace (formerly TEI of Kavala))</p> <p>Management Information Systems (6 hours) (MBA, TEI of Serres)</p> <p>Accounting Information Systems (9 hours) (Msc in Accounting, Audit and International Transactions, TEI of Eastern Macedonia and Thrace (<b>formerly TEI of Kavala</b>))</p> <p>Introduction to Process Mining (6 hours) (Master MIDO (Mathématiques, Informatique, Décision, Organisation), Option ISI “Informatics : Intelligent Systems” – Université Paris Dauphine)</p>
2012-2013	<p>Operations Management – Project Management (41 hours) (MSc in Oil &amp; Gas Technology, TEI of Kavala)</p> <p>Information Systems and Decision Making (15 hours) (MBA, TEI of Kavala)</p> <p>Management Information Systems (3 hours) (MBA, TEI of Serres)</p> <p>Accounting Information Systems (9 hours) (Msc in Accounting, Audit and International Transactions, TEI of Kavala)</p> <p>Performance Measurement (15 hours) (MBA, TEI of Kavala)</p> <p>Enterprise and Entrepreneurship (9 hours) (MSc in Innovation in Technology &amp; Entrepreneurship, TEI of Kavala)</p>
2011-2012	<p>Management Information Systems (3 hours) (MBA, TEI of Serres)</p>

2010-2011	Internet and e-Communications (9 hours) (Democritus University of Thrace – TEI of Kavala) Management Information Systems (3 hours) (MBA, TEI of Serres)
2009-2010	Distributed Artificial Intelligence and Intelligent Agents (9 hours) (Technical University of Crete – Production Engineering & Management)

### Other Teaching Experience

[TCH_B2]	Dates	March – June 2012
	Position held	Faculty Staff (Assistant Professor)
	Subject	Entrepreneurship seminars
	Affiliation	TEI of Kavala – Innovation and Entrepreneurship Unit
[TCH_B1]	Dates	September 2003 – June 2004
	Position held	Instructor
	Subject	Inventory Management Systems course of the “Warehouse senior clerk” class
	Affiliation	Vocational Training Institute of Chania

### Personal skills and competences

Mother tongue(s)	Greek
Other language(s)	English, French
Self-assessment	
European level (*)	
English	
French	

Understanding		Speaking	Writing
Listening	Reading		
Excellent	Excellent	Excellent	Excellent
Good	Very Good	Moderate	Moderate

(\*) Common European Framework of Reference for Languages

### Scholarships / Awards

- Certificate of Recognition, The Association of the European Operational Research Societies, 2022
- Hellenic Operational Research Society (National member of EURO) Award, 2013
- General Secretary of Research and Technology, Ministry of Development, Hellenic Republic, Doctoral Thesis Fund 2006-2009 (ΠΕΝΕΔ03 Program)
- Decision Support Systems Laboratory, Technical University of Crete, February 2004 – August 2009 (recommendation by Prof. Nikolaos Matsatsinis)
- Greek State Scholarships Foundation (IKY), Best Postgraduate student award 2003-2004
- Laboratory of Ergonomics and Work Safety, Technical University of Crete, February – August 2003 (recommendation by Prof. Thomas Kontogiannis)

## Lifelong Learning

### SEMINARS / WORKSHOPS

- Seminar on “Open and Distance Learning” – Hellenic Open University, February 2018
- Feedback that Encourages Student Development - Laureate Online Education, Centre for Faculty Excellence, April 2016
- Intercultural Communications – Laureate Online Education, Centre for Faculty Excellence, December 2015

### MOOCs

- Introduction to DevOps: Transforming and Improving Operations - EdX
- Design and Development of Educational Technology – EdX
- Master your brain: Neuroscience for personal development. - Udemy
- Introduction to Data Science in Python - Coursera
- Data Manipulation at Scale: Systems and Algorithms - Coursera
- New Models of Business in Society – Coursera
- Customer Analytics – Coursera
- Computing for Data Analysis - Coursera
- Big Data and Social Physics – edX

## Publications

### Journals

- [PUB\_J25] Chatzoglou, P., Chatzoudes, P., Savvidou, A., Fotiadis, T., Delias, P., 2022. Factors affecting repurchase intentions in retail shopping: An empirical study. *Heliyon*, (Online available: <https://doi.org/10.1016/j.heliyon.2022.e10619>)
- [PUB\_J24] Delias, P., Doumpos, M., Grigoroudis, E., Matsatsinis, N., 2021. Improving the non-compensatory trace-clustering decision process. *International Transactions in Operational Research*, (Online available: <https://doi.org/10.1111/itor.13062>)
- [PUB\_J23] Delias, P., Nguyen, G.T., 2021. Prototyping a business process improvement plan. An evidence-based approach. *Information Systems*, 101, (Online available: <https://doi.org/10.1016/j.is.2021.101812>)
- [PUB\_J22] Corona Cooking Survey Study Group, 2020. An Evaluation of the COVID-19 Pandemic and Perceived Social Distancing Policies in Relation to Planning, Selecting, and Preparing Healthy Meals: An Observational Study in 38 Countries Worldwide. *Frontiers in nutrition*, 7, 621726. <https://doi.org/10.3389/fnut.2020.621726>
- [PUB\_J21] Delias, P., Grigori, D., 2020. Two problem formulations for process innovation based on operations sophistication. *International Journal of Decision Support System Technology (IJDSST)*, 13 (1), pp. 85-102.
- [PUB\_J20] Delias, P., Kazanidis, I., 2019. Exploiting higher-order dependencies for process analytics. The case for political events' analysis. *Kybernetes*, (Available online at <https://doi.org/10.1108/K-09-2018-0500>)
- [PUB\_J19] Delias, P., Zoumpoulidis, V., Kazanidis, I., 2019. Visualizing and exploring event databases: a methodology to benefit from process analytics. *Operational Research*, 19 (4), pp. 887-908
- [PUB\_J18] Spanoudakis, N.I., Floros, E., Mitakidis, N., Delias, P., 2018. Validating MAS analysis models with the ASEME methodology. *International Journal of Agent-Oriented Software Engineering*, 6( 2), pp. 211-240.
- [PUB\_J17] Delias, P., Lagopoulos, A., Tsoumakas, G., Grigori, D., 2018. Using multi-target feature evaluation to discover factors that affect business process behavior. *Computers in Industry*, 99, pp.253-261.
- [PUB\_J16] Delias, P., Lakiotaki, K., 2018. Discovering process horizontal boundaries to facilitate process comprehension. *International Journal of Operations Research and Information Systems*, 9 (2), pp. 1-31.

- [PUB\_J15] Delias, P., 2017. A positive deviance approach to eliminate wastes in business processes: the case of a public organization. *Industrial Management & Data Systems*, 117 (7), pp. 1323-1339.
- [PUB\_J14] Delias, P., Doumpos, M., Grigoroudis, E. and Matsatsinis, N., 2019. A non-compensatory approach for trace clustering. *International Transactions in Operational Research*, 26(5), pp. 1828-1846.
- [PUB\_J13] Delibašić, B., Marković, P., Delias, P. and Obradović, Z., 2017. Mining Skier Transportation Patterns From Ski Resort Lift Usage Data. *IEEE Transactions on Human-Machine Systems*, 47(3), pp.417-422.
- [PUB\_J12] Dobrota, M., Delibašić, B. and Delias, P., 2016. A Skiing Trace Clustering Model for Injury Risk Assessment. *International Journal of Decision Support System Technology (IJDSST)*, 8(1), pp.56-68.
- [PUB\_J11] Delias, P., Doumpos, M. and Matsatsinis, N., 2015. Business process analytics: a dedicated methodology through a case study. *EURO Journal on Decision Processes*, 3(3-4), pp.357-374.
- [PUB\_J10] Delias, P., Doumpos, M., Grigoroudis, E., Manolitzas, P. and Matsatsinis, N., 2015. Supporting healthcare management decisions via robust clustering of event logs. *Knowledge-Based Systems*, 84, pp.203-213.
- [PUB\_J9] Saridakis, C., Tsafarakis, S., Delias, P., Baltas, G. and Matsatsinis, N., 2015. Optimizing differentiation and commonality levels among models in car line-ups: An empirical application of a nature-inspired heuristic mechanism. *Expert Systems with Applications*, 42(5), pp.2323-2335.
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#### Other Publications

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[PUB\_O15] Delias, P., Manolitzas, P., Grigoroudis, E., and Matsatsinis, N., 2013. Using Process Mining Techniques For The Analysis Of The Processes Of An Emergency Department In Different Periods Of Time, presented at the 2nd International Symposium and 24th National Conference on Operational Research, Athens, Greece.

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[PUB\_O13] Delias, P., Doumpos, M., Manolitzas, P., and Matsatsinis, N., 2013. Clustering Healthcare Processes with a Robust Approach, presented at the EURO-INFORMS 26th European Conference on Operational Research, Rome.

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[PUB\_O2] Delias, P., 2007. Management methods of social enterprises and competences – the results of the second transnational work group, in "SEND – Social Economy Network Development" Transnational mainstreaming conference European Parliament, Brussels.

[PUB\_O1] Bellione S., and Delias, P., 2004. The social enterprise: a comparative study to highlight tools improving entrepreneurial strategies - results of the second transnational work group, in SEED – Social European Enterprises Development"- Transnational mainstreaming conference Brussels.

#### Translation – Editing of books into Greek

[PUB\_T2] Bateman, T.S., Snell, S.A., Konopaske, R., Management: Leading & Collaborating in a competitive world, 13<sup>th</sup> Edition, Mc Graw Hill. – Editing together with K. Sarri and KC Kostopoulos, 2020.

[PUB\_T1] Gray D., Doing Research in the Real World, 4th Edition, SAGE. - Translation and Editing together with P. Chatzoglou, 2018.

#### Invited Talks

[PUB\_I9] Delias, P., "Need more transparency for a clustering problem? MCDA to the rescue!", XIV Reunión del Grupo Español de Decisión Multicriterio, Zaragoza, September 2022.

[PUB\_I8] Delias, P., "Process Analytics: Extracting Knowledge from Event Logs", 2nd CybSPEED Summer School on " Social Robot Modeling for Pedagogical Rehabilitation – Practical Implementation Issues ", Kavala, September 2019.

[PUB\_I7] Delias, P., "Event Analytics: Creative Uses with a Process point of view", LAMSADE Seminars, Université Paris Dauphine, Paris, November 2018.

[PUB\_I6] Delias, P., "Process Analytics – Make it Work!", 2016 South-East Europe Data Science Forum, Belgrade, Serbia, June 2016.

[PUB\_I5] Delias, P., "Product Market Fit – Customer Segments – Value Proposition", VentureGarden, GreenHouse Kavala entrepreneurship workshop, Kavala, November 2015.

[PUB\_I4] Delias, P., "Process Mining: Elements from an Emerging Field", LAMSADE Seminars, Université Paris Dauphine, Paris, November 2013.

[PUB\_13] Matsatsinis N., and Delias, P., "Multi-criteria Analysis and Decision Support" in EWG-DSS workshop on "Exploring New Directions for Decisions in the Internet Age", Thessaloniki, Greece, May 2013

[PUB\_12] Delias, P., "Innovation Centre of Crete: Networking of Regional Technology Transfer Offices" in 1st Regional Forum "Innovation – Entrepreneurship – Research", Komotini Greece, 2011. (In Greek)

[PUB\_11] Matsatsinis, N., and Delias, P., "Management tools for social enterprises. The case of Corporate Responsibility in the transnational working groups," in CORPORATE RESPONSIBILITY AND VIABLE DEVELOPMENT, Heraklion, Crete, 2007. (In Greek)

## Citations

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i-index: 16,  
g-index: 44

For additional information: Google Scholar Profile

[http://scholar.google.gr/citations?user=vmHG\\_X0AAAAJ&hl=e](http://scholar.google.gr/citations?user=vmHG_X0AAAAJ&hl=e)

## Academic Activities

### Reviewer at International Journals

#### Editor in Chief

Heliyon - Business and Economics section (Elsevier) – *Section Editor (beginning 1/6/2020)*

#### Editorial Board

Computers in Industry (Elsevier)

Computer Science and Information Systems (comsis.org)

Heliyon - Business and Economics section (Elsevier) – *Associate Editor (1/7/2019-31/5/2020)*

International Journal of Decision Support System Technology (IGI Global) – *Associate Editor*

#### Reviewer

Annals of Operations Research (Springer)

Artificial Intelligence Review (Springer)

Business Process Management Journal (Emerald)

Central European Journal of Operations Research (Springer)

Computers & Industrial Engineering (Elsevier)

Data in Brief (Elsevier)

Examples and Counter Examples (Elsevier)

Expert Systems with Applications (Elsevier)

Future Generation Computer Systems (Elsevier)

Heliyon (Elsevier)

IETE Journal of Research (Taylor & Francis)

Industrial Management and Data Systems (Emerald)

Information Systems (Elsevier)

International Journal of Business Analytics (IGI Global)

International Journal of Decision Support Systems (Inderscience)  
 International Journal of Energy Sector Management (Emerald)  
 International Journal of Sustainable Energy (Taylor & Francis)  
 International Journal of Sustainable Agricultural Management and Informatics (Inderscience)  
 Journal of Decision Systems (Taylor – Francis)  
 Journal of Knowledge Management (Emerald)  
 Journal of the Knowledge Economy (Springer)  
 Knowledge-based Systems (Elsevier)  
 Machine Learning Journal (Springer)  
 OMEGA (Elsevier)  
 Operational Research An International Journal (Springer)  
 Transactions on Engineering Management (IEEE)

For additional information: Publons profile:  
<https://publons.com/a/515305/>

### Evaluator – Proposal Reviewer

Member of the Certified Evaluators Registry of the General Secretary of R&D, Hellenic Republic  
 Member of the Certified Evaluators Registry of the Hellenic Foundation for Research & Innovation, Hellenic Republic  
 Member of the Certified Evaluators Registry of the Hellenic State Scholarships Foundation  
 Auditor for HFRI, 2022  
 Evaluator for the Program Erasmus+, 2021 – EAC/A02/2020 Action 2 (KA2)  
 Evaluator for the Program Erasmus+, 2020 – EAC/A02/2019 Action 2 (KA2)  
 Evaluation Committee for the action: “Science and Society – Emblematic Interventions to face the economic and the social consequences of the COVID-19 pandemic”, HFRI  
 Evaluation Committee for the ICT thematic of the “Research-Innovate-Create” Program, EYDE-ETAK, Hellenic Republic, 2017 & 2019  
 Evaluator for the “Supporting Post-doc researchers - EDBM34” program, Ministry of Education, Hellenic Republic, 2019  
 Evaluator for the “New researchers support – EDBM34” program, Ministry of Education, Hellenic Republic, 2017  
 Evaluator for the Program of Research Funding (Basic Research) for the University of Macedonia, Greece, 2019  
 Evaluator for the call "Research Südtirol/Alto Adige 2019" of the Autonomous Province of Bozen/Bolzano - South Tyrol (Italy), 2020

### Conferences

Program / Scientific Committee	ICPM 2022 – 4th International Conference on Process Mining - October 23-28, 2022, Bolzano/Italy.
Program Committee & Stream Organizer	EURO 2022, 32nd European Conference on Operations Research, 3-6 July 2022, Espoo, Finland
Program / Scientific Committee	Decisioning 2022: Collaboration in knowledge discovery and decision making: Applications to sustainable agriculture, June 30 - July 1 La Plata, Argentina
Conference Chair	ICDSST 2022 - EWG-DSS 8th International Conference on Decision Support System Technology, 23-25 May 2021, Thessaloniki, Greece.

Program / Scientific Committee	ICPM 2021 – 3rd International Conference on Process Mining - October 31-November 4, 2021, Eindhoven/Netherlands.
Conference Chair	ICDSST 2021 - EWG-DSS 7th International Conference on Decision Support System Technology, 26-28 May 2021, Loughborough, UK
Organizing Committee	EURO 2021, 31st European Conference on Operations Research, 11-14 July 2021, Athens, Greece
Program / Scientific Committee	The 2020 International Conference on Decision Aid Sciences and Applications (DASA'20), 8th – 9th November 2020, Online
Organizing Committee	XIV Balkan Conference on Operational Research (Virtual BALCOR 2020), 30 September - 3 October 2020, Thessaloniki, Greece
Program / Scientific Committee	ICPM 2020 - 2 <sup>nd</sup> International Conference on Process Mining - Oct 5-8, 2020, Padua, Italy
Program / Scientific Committee	12th International Conference: The Economies of Balkan and Eastern Europe Countries in the changing world (EBEEC 2020), May 29-31, 2020, Rijeka, Croatia
Program / Scientific Committee	ICDSST 2020 - EWG-DSS 2020 International Conference on Decision Support System Technology, May 27-29, 2020, Zaragoza, Spain.
Conference Chair	EURO mini Conference - ICDSST 2019 - EWG-DSS 2019 International Conference on Decision Support System Technology, May 27-29, 2019, Madeira, Portugal.
Program / Scientific Committee	8th International Symposium and 30th National Conference on Operational Research May 16-18, 2019, Patras, Greece
Program / Scientific Committee	11th International Conference: The Economies of Balkan and Eastern Europe Countries in the changing world (EBEEC 2019), May 10-12, 2019, Bucharest, Romania
Program / Scientific Committee	17th Special Conference of the Hellenic Operational Research Society- 13th Meeting of Multicriteria Decision Analysis, 4-6 April 2019, Serres, Greece
Program / Scientific Committee	7th International Symposium and 29th National Conference on Operational Research June 14-16, 2018, Chania, Crete, Greece
Conference Chair	ICDSST 2018 - EWG-DSS 2018 International Conference on Decision Support System Technology, May 22-25, 2018, Heraklion, Greece.
Program / Scientific Committee	6th International Symposium and 28th National Conference on Operational Research, June 8-10, 2017, Thessaloniki, Greece
Program / Scientific Committee	10th International Conference: The Economies of Balkan and Eastern Europe Countries in the changing world (EBEEC 2018), May 11-13, 2018, Warsaw, Poland
Program / Scientific Committee	16th Special Conference of the Hellenic Operational Research Society- 12th Meeting of Multicriteria Decision Analysis, 15-17 February 2018, Piraeus, Greece
Program / Scientific Committee	ICDSST 2017 - <sup>[L]</sup> <sub>[SEP]</sub> EWG-DSS 2017 International Conference on <sup>[L]</sup> <sub>[SEP]</sub> Decision Support System Technology, May 29-31, 2017, Namur, Belgium
Organizing Committee	9th International Conference: The Economies of Balkan and Eastern Europe Countries in the changing world (EBEEC 2017), April 28-30, 2017, Piraeus-Athens, Greece
Program / Scientific Committee	5th International Symposium and 27th National Conference on Operational Research, June 9-11, 2016, Aigaleo-Athens, Greece
Program / Scientific Committee	ICDSST 2016 - <sup>[L]</sup> <sub>[SEP]</sub> EWG-DSS 2016 International Conference on <sup>[L]</sup> <sub>[SEP]</sub> Decision Support System Technology, May 23-25, 2016, Plymouth, United Kingdom
Organizing Committee	8th International Conference: The Economies of Balkan and Eastern Europe Countries in the changed world (EBEEC 2016), May 6-8, 2016, Split, Croatia
Program / Scientific Committee	1 <sup>st</sup> International Transport Conference & 15 <sup>th</sup> Special Conference of the Hellenic Operational Research Society, October 15-16, 2015, Alexandroupoli, Greece
Doctoral Consortium Chair	7th International Conference on Information and Communication Technologies in Agriculture, Food and Environment (HAICTA 2015), September 17-20, 2015, Kavala, Greece
Program / Scientific Committee	4th International Symposium and 26th National Conference on Operational Research, Chania, June 4-6, 2015, Crete, Greece

Organizing Committee	7th International Conference: The Economies of Balkan and Eastern Europe Countries in the changed world (EBEEC 2015), May 8-10, 2015, Kavala, Greece
Program / Scientific Committee	14th Special Conference of the Hellenic Operational Research Society- 11th Meeting of Multicriteria Decision Analysis, 12-14 March 2015, Agrinio, Greece
Program / Scientific Committee	ICDSST 2015 – International Conference on Decision Support System Technologies on “Big Data Analytics for Decision Making”, May 27- 29, 2015 Belgrade, Serbia
Program / Scientific Committee	3 <sup>rd</sup> International Symposium & 25 <sup>th</sup> National Conference on Operational Research, 26-28 June 2014, Volos, Greece
Program / Scientific Committee	1st International Workshop on Advanced Probability and Statistics in Information Systems (APSYS 2014) in 26th International Conference on Advanced Information Systems Engineering, 16-20 June 2014, Thessaloniki, Greece
Program / Scientific Committee	International Conference on Enterprise Information Systems and their Applications, May 15-17, 2014, Tirana, Albania
Program / Scientific Committee	6th International Conference: The Economies of Balkan and Eastern Europe Countries in the changed world (EBEEC 2014), May 9-10, 2014, Nis, Serbia
Program / Scientific Committee	10 <sup>th</sup> MCDA Working Group meeting, HELORS, 21-23 November 2013, Thessaloniki, Greece
Program / Scientific Committee	2nd International Symposium and 24th National Conference on Operational Research, September 26-28, 2013, Athens, Greece
Program / Scientific Committee	6th International Conference on Information and Communication Technologies in Agriculture, Food and Environment (HAICTA 2013), September 19-22, 2013, Corfu Island, Greece
Organizing Committee	7th PanHellenic Data Analysis Conference, September 12-14, Kavala, Greece
Program / Scientific Committee	EWG-DSS Workshop on “Exploring New Directions for Decisions in the Internet Age”, May 29-31, 2013, Thessaloniki, Greece
Program / Scientific Committee	5th International Conference: The Economies of Balkan and Eastern Europe Countries in the changed world (EBEEC 2013), May 9-12, 2013, Istanbul, Turkey
Conference Chair	9 <sup>th</sup> MCDA Working Group meeting, HELORS, 11-13 October, Kavala
Organizing Committee	2nd Panhellenic Scientific Conference on Legal Documentation of Social/Economic issues: "The role of Justice in entrepreneurial activity" 8-9 April 2011, Kavala,
Organizing Committee	3 <sup>rd</sup> MCDA Working Group, HELORS, 29-30 September 2005, Chania, Greece
Organizing Committee	2nd MCDA Working Group, HELORS, 21-22 October 2004, Chania, Greece

### Student Supervision

Dissertations (undergraduate level): 24 (+4 in progress)  
 Theses (master degree): 23 (+3 in progress)  
 PhD theses\*: 3 (supervising committee – in progress)  
 5 (examination committee))

### Tenure services

\* Following the Greek legislation, my institution is not allowed to grant PhD degrees.

Deputy Head of the Department – Department of Accounting and Finance, International Hellenic University, 2019, 2020  
Special Research Fund Account – Member of the Research Committee 2016-2017-2018, 2109  
Management Committee of the Postgraduate program “International and European Economics”, 2016-2017, 2017-2018  
Director of the Postgraduate program “International and European Economics” 2018-2019  
Head of the Direction Economics & Related Courses in the Accounting and Finance Department, TEI of Eastern Macedonia and Thrace, 2014-2015, 2015-2016, 2016-2017, 2017-2018, 2018-2019  
Qualification exams (Fast-track entry) committee, 2012, 2013, 2014, 2015, 2016, 2017, 2018  
Postgraduate candidates evaluation committee 2013, 2014, 2015, 2016, 2017, 2018  
Departmental and faculty-level procurement committee, 2011,2012,2013, 2014,2015, 2016, 2017, 2018  
Institutional-level committee for procurement (tender process) 2019  
Institutional-level committee for Public, International Tenders 2012

## Other Activities

Member of the Greek Technical Chamber since October 2003  
Member of HELORS (National Organization member of EURO) since 2006  
Member of HAICTA (National Organization member of EFITA) since 2011  
Member of the EURO working Group on DSS since 2012, Advisory Board since 2016, Coordination Board since 2017.